

Cilio Overview

TRANSFORMING ORDER DISTRIBUTION AND MANAGEMENT FOR GREATER INSIGHT AND CONTROL OVER TRADING PARTNER NETWORKS

Streamline order management and deliver a better customer experience

Cilio Technologies offers the most automated, information-rich, and customizable solution for logging and tracking installed sales. The Cilio Partners Portal gives you a web-based platform to capture orders electronically via a single, consistent process and distribute them automatically through your partner network. You and your partners get visibility into each and every order from creation through completion.

With the Cilio Partners Portal, you and all your partners can capture and track orders and view transaction workflow in the same environment. It transforms an otherwise cumbersome paper-based, time-intensive, and manual process so you can improve communications, enhance customer service, and streamline invoicing and purchasing processes.

Take advantage of this powerful platform to solve the logistics and communication challenges of order distribution and management

- Quickly and easily access order information and status any time, from any computer or mobile device
- Improve communications across your partner network
- Get standard and custom reporting on a complete history of orders
- Monitor and measure performance of partners, products and campaigns
- Electronically store critical documents along with each order, including CAD drawings and Certificates of Completion (COCs)

The Cilio Partners Portal provides a flexible, automated solution

- Fast to adopt and easy to use: have your customized Partners Portal up and running in weeks, rather than months
- Easily integrates with existing environments – seamlessly transfer information across core business systems
- Manages order information securely and reliably
- Comes with live, web-based, and recorded training tailored to your users

Get more information

Learn more about the Cilio Partners Portal—fully automated, information-rich, rapidly deployed, cost-efficient, and customizable. For more information, please email sales@ciliotech.com or call 262-320-0480.

Home improvement and building supply retailers and manufacturers share a common challenge. When it comes to installed home products and building supplies, they often struggle with manual, paper-based, and time-intensive order processes.

Whether it's for countertops, cabinets, floors, doors, windows, or a variety of other products, order information may be scattered across a complex network of individual store locations, manufacturers, distributors, fabricators, and installers. As a result, partners throughout the network have no end-to-end visibility of the order status and spend excessive time and cost tracking order progress.

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